

BERTH HOLDER INFORMATION

TRAILERS

If you would like to keep your boat trailer ashore at Mylor a waterproof sticker should be collected from the main office or mooring office at your earliest convenience. The name of the mother ship should be clearly displayed near the hitch and the trailer should be stored in the designated area at the top of the lay-up valley. Please note that trailers without valid passes will be impounded.

VACATING YOUR BERTH

If you are vacating your berth for any reasonable amount of time, please let us know so that we can make use of the space. In return we will credit your account with a proportion of any fees we gain from using your berth, please confirm the dates that you will be away by email to TristanV@mylor.com, or culum@mylor.com.

TENDER STORAGE

Your berth is only to be occupied by the vessel that has been paid for to use it. Any extra boats/tenders/dinghies/kayaks /canoes will be charged on top of the parent vessel's berthing fee. We do not allow any kind of storage on the pontoon itself.

CAR PASS AND ACCESS

Car passes must be displayed at all times when on site. This pass is valid for one vehicle and is boat specific not car specific so can be moved between cars. A second pass can be purchased in the office at a discounted rate of £95. The code for the shower block this season will be sent to you with your car pass. We will inform you by letter if we change the code during your contract period.

FUEL AND WATER TAXI HOURS OF OPERATION

April	0900 – 1700
May	0900 – 1800
June	0900 – 1800 (Friday, Saturdays and Sundays 0900 – 2000)
July	0830 – 2000(Friday, Saturdays and Sundays 0830 – 2100)
August	0830 – 2000(Friday, Saturdays and Sundays 0830 – 2100)
September	0900 – 1900
October to March	0900 – 1700

Please use the inside and outside of the fuel berth, you can reach a member of staff on VHF 37 or 80. The last call to be received by the taxi will be at 15 minutes before the finish time stated.

CONTRACT EXTRAS

As a Mylor Yacht Harbour Contract holder you are entitled to a 10% discount on our diesel and a 10% discount on our petrol when purchasing over 100 litres. These discounts are only available to a boat which has a current 6 month contract or longer, and not the customer.

We also offer a 15% discount on a booking of one of our Harbourside Holiday Apartments (this excludes July and August).

RIGGING AND ELECTRICITY CABLES

Please take care to ensure that any halyards on your vessel are secure to reduce clanging on masts and that any furling gear is securely fastened when your boat is alongside. Please also ensure that electricity cables are not hanging in the water and are secure and tidy. The electric bollard supplying your berth can be topped up by purchasing a prepaid card from the office. We also offer a free service to check the amount of credit on your bollard and top it up when it gets low, we will send you the invoice in the post for any credit added, again please contact the office for details.

TRANSEUROPE MARINA GROUP DISCOUNTS

If you are planning on cruising this summer do not forget to pick up your TransEurope card which entitles you to 50% off up to five consecutive nights alongside in other members marinas. Go to www.mylor.com for further information on the location and access of the participating marinas.

LAY UP

Please book a date to be launched or lifted into the water with the office, or online, along with any other services you may require. Cradles must be used when ashore if you have a sailing vessel which has the rig up and doesn't have a bilge keel, these can be supplied by Mylor Yacht Harbour on a monthly basis. Although we are fortunate enough to be well protected, it is still a good idea to double check that all covers, tarpaulins and sails are well tied down to prevent damage to yours and other boats. We do have trees lining either side of our shore storage area so please check your drains and other areas for the build-up of leaves, regularly.

ELECTRICITY AND WATER ASHORE

Electricity hook up and water is available next to your lay-up berth. You may connect your boat free of charge but please inform the office so that a meter reading can be taken. Electricity is metered and we charge per unit. A connection charge of £35 including VAT is made if you request MYH to connect your vessel for you.

CONTRACTORS

All contractors must be registered with and approved by us to work on our site, whether afloat or ashore. To do this they must have public liability insurance and the necessary qualifications if applicable. We display a list of approved contractors in the main office or if you have another contractor in mind they can apply to us for approval.

Contractors must sign in and out of the site every time they visit and will be charged a small fee each day to cover our administration and management.

YARD SAFETY

We would like to draw your attention to the following points that must be adhered to by all our customers to reduce risks, while boats are stored ashore during the winter:

- Gas bottles must be removed from boats over the winter period.
- Furling headsails left on over winter will need to be wrapped securely and tied off.
- Chocks, shores and cradle legs should not be adjusted without our supervision.
- Please keep your speed below 10mph in the yard.
- To comply with environmental obligations any antifoul scrapings should be contained, bagged and removed from the site. They must not be disposed of in MYH waste bins. Charges will be made if this is not done.
- Free waste oil and battery disposal facilities are provided in the lower car park, please use them.

MARINE TEAM

We offer all boatyard services on site; from a hull polish to a full refit and everything in between. We have highly skilled engineers, electricians, painters, shipwrights and GRP specialists who are ready to take on any job. Just let us know if you would like a tour of our facilities or need information and prices on some work you have in mind.

LADDERS

For safety reasons we cannot lend or supply ladders for you to access your boat while it is ashore so please bring your own. We would recommend locking your ladder to your boat or cradle.