

MOORING HOLDER INFORMATION

TRAILERS AND DINGHIES

If you would like to keep your dinghy or trailer ashore at the Harbour a waterproof pass should be collected from the office at your earliest convenience. The name of the mother-ship should be displayed near the hitch of the trailer and on the transom of the dinghy. Trailers must be stored in the designated area at the top of the lay-up valley. Dinghies must be stored in the racks or on the beach. Trailers or tenders without a valid passes will be impounded.

TENDER STORAGE

We have 2 areas that you may store your tender in. The first is to the east of the marina where there is a rack and the second is to the west of the marina at the top of the public slipway. All tenders stored in these locations must display a valid pass which can be obtained from the office; any not doing so will be impounded. The spaces are on a first come first served basis and we ask that spaces are not reserved by placing a chain across an empty gap. Any found doing so will be removed by Mylor Yacht Harbour. These areas are not suitable for kayaks or canoes. You may only store your tenders here while the parent ship is afloat.

CAR PASS AND ACCESS

Car passes must be displayed at all times when on site. This pass is valid for one vehicle and is boat specific not car specific so can be moved between cars. A second pass can be purchased in the office at a discounted rate of £95.

FUEL AND WATER TAXI HOURS OF OPERATION

April	0900 – 1700
May	0900 – 1800
June	0900 – 1800 (Friday, Saturdays and Sundays 0900 – 2000)
July	0830 – 2000 (Friday, Saturdays and Sundays 0830 – 2100)
August	0830 – 2000 (Friday, Saturdays, Sundays and bank holidays 0830 – 2100)
September	0900 – 1900
October to March	0900 – 1700

Please use the inside and outside of the fuel berth, you can reach a member of staff on VHF 37 or 80
The last call to be received by the taxi will be at 15 minutes before the finish time stated.

CONTRACT EXTRAS

As a Mylor Yacht Harbour Contract holder you are entitled to a 10% discount on all diesel sales and a 10% discount on petrol when purchasing over 100 litres. These discounts are only available to the boat named on the contract. We also offer a 15% discount on bookings in our Harbourside Holiday Apartments (excluding July and August).

WINTER MARINA BERTHING

As an annual mooring contract holder, you will be entitled to a discount on a winter marina berth. This will be the amount that you have already paid for winter offset against the fee for the marina berth.

DISCOUNTED MARINA BERTHING

All mooring contract holders are entitled to 25% off the published daily visitor rates when the fees are paid during the stay. Please be aware that in the peak season you may need to raft alongside other visitors.

TRANSEUROPE MARINA GROUP DISCOUNTS

If you are planning on cruising this summer do not forget to pick up your TransEurope card which entitles you to 50% off up to five consecutive nights alongside in other members marinas. Go to www.mylor.com for further information on the location and access of the participating marinas.

MOORING STROPS

As standard your mooring will be fitted with a loop of chain to bring on board and put over a cleat, this is the most secure way of mooring your boat. If you would prefer a rope strop, these can be made by Mylor Chandlery to fit the specifications of your boat. If a rope strop is fitted we will remove, pressure wash, store and refit the strop every season for a charge. The mooring of your vessel is your responsibility and while we are happy to advise on the condition of rope strops, it is essential for you as the owner to check the condition of the strop regularly. If you vacate your mooring for any period of time during the season, please advise us of your return so that we can check for any fouling of the mooring and give it a quick clean.

LAY UP

Please book a date to be launched or lifted into the water with the office along with any other services you may require. Cradles must be used when ashore if you have a sailing vessel which has the rig up and doesn't have a bilge keel, these can be supplied by Mylor Yacht Harbour on a monthly basis. All gas bottles must be removed from boats when ashore. Although we are fortunate enough to be well protected, it is still a good idea to double check that all covers, tarpaulins and sails are well tied down to prevent damage to yours and other boats. We do have trees lining either side of our shore storage area so please check your drains and other areas for the build-up of leaves, regularly.

ELECTRICITY AND WATER ASHORE

Electricity hook up and water is available next to your lay-up berth. You may connect your boat free of charge but please inform the office so that a meter reading can be taken. Electricity is metered and we charge per unit. A connection charge of £35 including VAT is made if you request MYH to connect your vessel for you.

CONTRACTORS

All contractors must be registered with and approved by us to work on our site, whether afloat or ashore. To do this they must have public liability insurance and the necessary qualifications if applicable. We display a list of approved contractors in the main office or if you have another contractor in mind they can apply to us for approval. Contractors must sign in and out of the site every time they visit and will be charged a small fee each day to cover our administration and management.

YARD SAFETY

We would like to draw your attention to the following points that must be adhered to by all our customers to reduce risks, while boats are stored ashore this winter:

- Gas bottles must be removed from boats over the winter period.
- Furling headsails left on over winter will need to be wrapped securely and tied off.
- Chocks, shores and cradle legs should not be adjusted without our supervision.
- Please keep your speed below 10mph in the yard.
- To comply with environmental obligations any antifoul scrapings should be contained, bagged and removed from the site. They must not be disposed of in MYH waste bins. Charges will be made if this is not done.
- Free waste oil and battery disposal facilities are provided in the lower car park, please use them.

MARINE TEAM

We offer all boatyard services on site; from a hull polish to a full refit and everything in between. We have highly skilled engineers, electricians, painters, shipwrights and GRP specialists who are ready to take on any job. Just let us know if you would like a tour of our facilities or need information and prices on some work you have in mind.

LADDERS

For safety reasons we cannot lend or supply ladders for you to access your boat while it is ashore so please bring your own. We would recommend locking your ladder to your boat or cradle.